

An aerial photograph of a vast parking lot filled with hundreds of cars, mostly sedans and SUVs, arranged in neat rows. In the background, there are industrial buildings and a city skyline. A single person is walking across the lot in the lower right quadrant. The overall scene suggests a high volume of private vehicle use.

Issues with Transportation

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Current Issues on Campus

This is the image that pops up after 1 minute of navigating the LiveSafe app and occurs repeatedly after trying to find real time location of the shuttle routes offered by the University of New Haven. Not only does this app not offer a tutorial to guide the user on how to use and understand the app, real-time location of shuttles aren't available. Even if it was consistently updated, how could one navigate it through the frequent app crashes that lead to the frustration and anxiety of a university student who needs to get to their class on time?

10:40 ↗

5G 🔋

[Back](#) University of New Haven Main Campus

Oh Snap!

We've detected an error in the app. You can try to restart this app and try again, but please contact us and let us know what happened. Also, it would be helpful to hit F12 and go to the console tab and let us know what you see there.

RESTART THE APP

Blocked Entry

Clifford (the red car) is not only blocked in by a Sodexo van that is unloading what seems to be packages into FOD, but the Sodexo van is blocking the entrance to the garage for resident students. It was there for about 10 minutes, and I couldn't do anything.



Waiting for a Bus that Won't Come

Every day students are reliant on a bus with inconsistent schedules. This picture represents the UNH students waiting for the bus that is often late or completely off schedule because of their breaks that are taken at free will and often do not coordinate with the bus schedule.



"Officer, That's My Spot"

Coming back from an afternoon class and looking for a parking spot in Atwood, I found two West Haven PD vehicles parked in two separate Atwood specific spots rather than parking in the retail/public spots that are right next to this lot.



5:07



lack of red spots



You

To Parking and University Parking System

Nov 9



hello, i am getting back from work and there is not a single red parking spot available. there are multiple charger vans and other vans in spots that are not designated for them so i don't really know what to do. I am parking behind celentano hall and letting you know so i do not get a ticket. i will move my car [tomorrow at 10 am](#).
Thank you

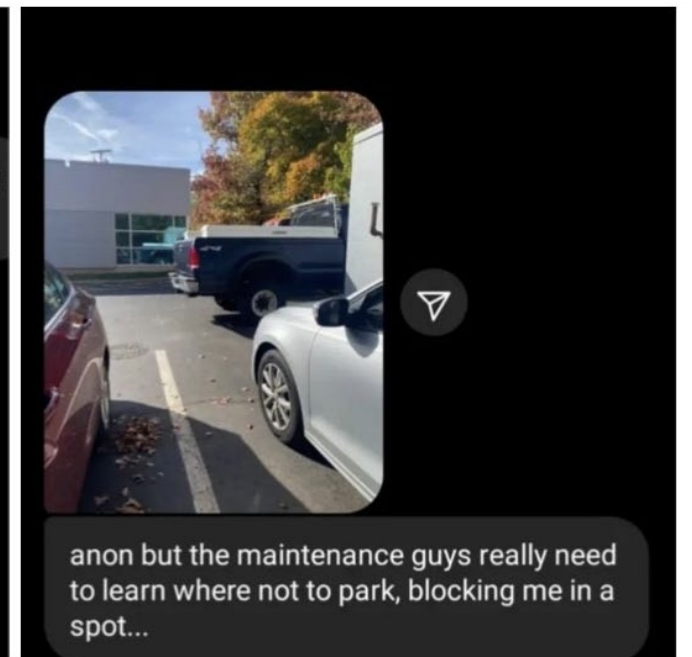
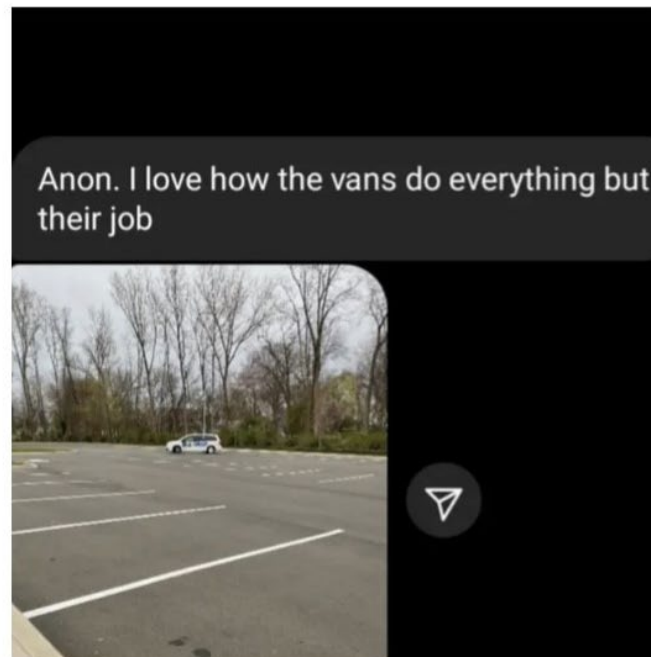
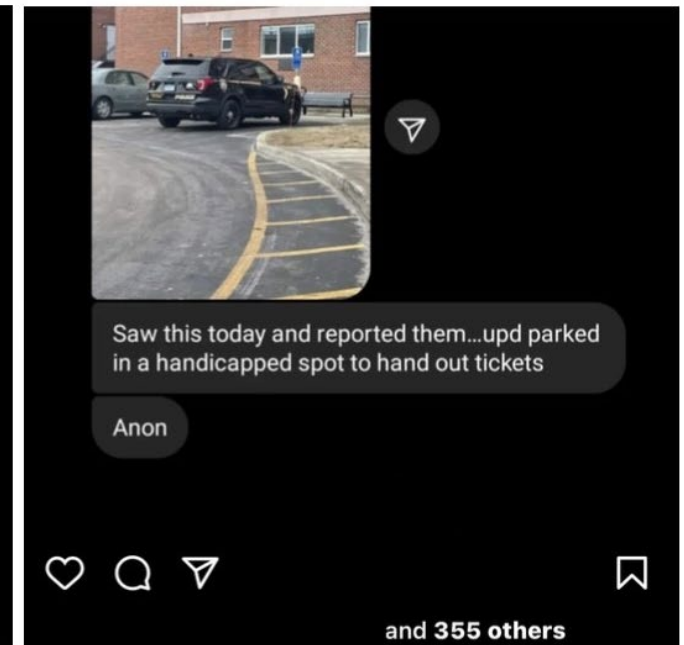
Get [Outlook for iOS](#)

Lack of Support from the University

After late night shifts, coming back to a parking lot full of cars that should not even be parked there, is a frustrating reality. As the night goes on it becomes more and more dangerous to look for parking, getting further and further away from your dorm. As well as the risk for tickets and towed cars all because vans and vehicles are parked in areas that are designated for students.

Provide Service and Lessen Inconvenience

There are multiple screenshots submitted to an anonymous Instagram account for students to complain about issues occurring at the University of New Haven. The first two pictures on the left-hand side of the collage refer to the courtesy vans (a student support transportation service) using university time for self-leisure. One can only wonder where the vans when actually needed. The remaining two pictures on the right-hand side refer to other issues commuter's face by University staff and police whether it be taking parking designated for University students (top right photo) or being blocked in by them. Increased competency of university personnel to ensure they helping transport students to where they need to be on time and increasing parking for people on campus to avoid simple issues as demonstrated above.



Insufficient Parking in Designated Lots



The view outside of an Atwood apartment window showing the minimal available parking spots to residents here. The lot here is shown to be full to the point where students need to park on the street. This risks their cars' safety if left overnight, the time when rising car thefts are taking place.

Not in Compliance

In this photo, a parking (un)compliance vehicle is shown to be parking in a “blue permit only” spot. Again, showing how university vehicles take parking spots from not only students who need them, but staff as well.



No Entry

This is the commuter parking lot located next to Celentano Hall. University police has frequently closed the Celentano gate during the middle of the day (even with multiple parking spots still available). I had to circle back around campus again because this lot was closed (for alleged safety purposes although the gate does not surround the entire property for trespassers coming in a car). I gave up and drove down to the Railroad Salvage Parking lot and had to walk back up the hill with an injured knee because surprise! The UNH shuttles did not come. This gate should have been open during peak school hours.



Call to Action

- **The University of New Haven Campus Police** – Adam Brown (Chief of Police)
 - Begin ticketing UNH and other vehicles parked in spots not designated for them.
 - Live safe app repair
- **Facilities Department** (Ronald Quagliani, Head of facilities)
 - Functioning of gates
- **Director of Transportation** – Julia Carbonella
 - Fixing shuttle bus schedules and operationality.
- **City of West Haven**
 - Make it easier to build a parking garage.